

Collaborative digital evidence management system

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Genetec Clearance[™] is a digital evidence management system that facilitates collaboration between agencies, corporate departments, attorneys, and the public – to help you review all the information you need from one app.



Review and share your evidence from one app

The use of video recordings and multimedia has grown exponentially in investigations and to review operational processes. This presents a need for new applications that can handle the increased size, complexity and variety of data that has disrupted traditional systems and workflows.

Genetec Clearance[™] is a digital evidence management system that helps you centralize and review all case files, and reduce reliance on copying information to DVDs and shared drives. With Genetec Clearance, you can grant immediate access to evidence at the click of a button, and ensure information is only shared with authorized individuals – both internal and external to your organization.

Key features

Centralize digital files in one app

Organizations can upload media from a variety of sources, such as surveillance cameras, body-worn devices, interview rooms, and smartphones, as well as any digital file format (e.g. audio files, images, documents, etc.).

Video conversion and review

Playback recordings from hundreds of standard and proprietary video codecs directly in Genetec Clearance, without the need to install standalone players or plugins.

Video request workflows

Publish a registry of your cameras to allow internal and external participants to request video directly from Clearance. Customize request forms, develop an approval workflow and maintain an audit of all historical requests.

Mobile app

The Genetec Clearance[™] Seen mobile app allows investigators to capture evidence from their phones in the field, and upload it directly into Genetec Clearance.

Built-in audio and video redaction

An intuitive video editing module allows users without advanced video editing knowledge to spend less time when redacting files. A face detection analytic helps to accelerate the process to mask individuals in a scene while the video trimming function allows you to keep what's essential.

Upload files from the public

Instantly collect footage from bystanders and witnesses through a shareable link that allows them to share files of any size.

Automatic retention policies

Administrators can configure automatic retention schedules to define how long files are preserved in the application and ensure compliance with organizational policies.

Maintain chain of evidence

All actions are logged within the system's audit trail reports, which include detailed information about the user, activity type, and timestamps.

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Keep your cases confidential

Organizations mandate strict guidelines for how evidence is controlled, as the mishandling of sensitive data can lead to fines, reputational damage, and for criminal cases to be dismissed in courts. Still, many continue to rely on USBs to store and distribute digital evidence, despite the risk of the data being stored insecurely or getting lost.

As a trusted provider of security solutions for government agencies and high-profile public and private organizations worldwide, Genetec takes data security very seriously. To ensure alignment with our clients' security standards, all data transferred to Genetec Clearance is encrypted. Organizations can configure their access control policies to ensure cases and files are only accessible by authorized individuals.

Integrate Genetec Clearance with your existing systems

When working on a case, it's essential that all the information you need is easily accessible. Genetec Clearance is designed using the "API First" development principle and provides documented and publicly available REST APIs that can be used to integrate with other systems.

Organizations can develop integrations with their CAD/RMS systems, surveillance system, and body camera video management software, incident reporting systems, and more, toautomatically push data between applications.

Subscription plans

Start collaborating and closing cases faster with a Genetec Clearance plan that best suits your needs.

Have more cases to manage? We can design a larger plan to fit your organization. Please contact us at **cleranceteam@genetec.com** for more information.

Plans	Plan 100	Plan 200	Plan 600	Plan 1000
New cases per month	100	200	600	1000
Storage (GB)	1,500	3,000	7,500	15,000
Number of users		Unlir	nited	
Video editor	•	٠	•	۰
Mobile app	•	٠	•	٠
Genetec Clearance plugin for Security Center	٠	٠	٠	۰
Support & software updates	•	٠	٠	٠
Active Directory/SSO integration*	٠	٠	٠	۰
API access	•	٠	٠	۰
Extended video format library	o	o	٠	٠
Video request module	—	•	•	•
Custom domain name	—	_	•	٠

Included or supported

Optional

*Organizations can federate their Active Directory (AD) user identities through Microsoft Azure Active Directory or any provider supporting the OpenID Connect standard. Plan25 is available for K-12 and Higher Education institutions.

Request a Demo

clearanceteam@genetec.com

Contact us

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